

Quality Policy

International Radio Medical Centre (C.I.R.M) considers Quality to be a fundamental value for ensuring customer satisfaction, sustainable growth, and continuous improvement of its activities.

In accordance with the requirements of the UNI EN ISO 9001:2015 standard, the company management is committed to:

1. Customer satisfaction

- Understanding and responding to customer needs and expectations, ensuring compliant, reliable, and timely products and services.

2. Continuous Improvement

- Promoting a culture of improvement in all company processes, constantly monitoring performance and taking effective corrective and preventive action.

3. Regulatory Compliance

- Ensuring compliance with applicable laws, regulations, and international standards.

4. Staff Involvement

- Enhance the skills, training, and accountability of all personnel, encouraging active participation and awareness of quality objectives.

5. Supplier Management

- Collaborate with qualified partners and suppliers to ensure the reliability of the supply chain and the achievement of shared quality standards.

6. Innovation and Sustainability

- Promote innovative and sustainable solutions focused on efficiency, safety, and respect for the environment.

This Quality Policy is communicated, understood, and applied at all levels of the organization and is subject to periodic review to ensure its adequacy and effectiveness over time.

The C.I.R.M Management